



## Return of Goods.

Dear customer,

We are sorry to hear that you are not satisfied with our delivery.

Please note that goods can only be exchanged or returned within 30 days of receipt.

We reserve return postage costs and insourcing fees at 15% of the sales price, except for errors of 2G.

Electronic parts and special orders cannot be returned, except for errors of 2G.

Please return these items to us at your own expense and keep proof of posting.

Please complete the return of goods form and include this with your returned items.

Doing so is the only way to ensure that the goods you return to us will be accredited to your account.

Please ensure that the items are packaged in the original packaging or in a way in which they are protected against damage during transportation.

Order number: \_\_\_\_\_ Delivery slip number: \_\_\_\_\_  
Unit ID: \_\_\_\_\_ Delivery date: \_\_\_\_\_

2G item no.	Description	Quantity	Reason for return

### Reason for Return:

401 Incorrect item was delivered

403 Quantity discrepancy in delivery

402 Incorrect item was ordered

601 Item arrived damaged

Please note the following additional information:

Please do not sent any non-prepaid consignments to our address. We strictly cannot accept such consignments.

Thank you

Kind regards,  
2G Energy Ltd

**Return to:** 2G Energy Ltd. | Unit 1 Sycamore Court | Warrington Road | Runcorn Cheshire | WA7 1RS