



**Return to:**

**2G Energy Ltd.**  
Clifton House, Ashville Point  
Clifton Lane  
Sutto Weaver /Cheshire, WA7 3FW  
Great Britain

**Return of goods**

Dear customer,

We are sorry to hear that you are not satisfied with our delivery.

Please note that goods can only be exchanged or returned within 30 days of receipt - we reserve return postage costs and insourcing fees at 15% of the sales price. Electronic parts and special orders cannot be returned.

Please feel free to return these items to us at your own expense. Please complete the return of goods form and include this with your returned items.

Doing so is the only way to ensure that the goods you return to us will be accredited to your account.

Please ensure that the items are packaged in a way in which they are protected against damage during transportation.

Order number: \_\_\_\_\_ Delivery slip number \_\_\_\_\_

Unit ID: \_\_\_\_\_ Delivery date \_\_\_\_\_

2G product no.	Description	Quantity	Reason for return

Reasons for return

401	Incorrect item was delivered	403	Quantity discrepancy in delivery
402	Incorrect item was ordered	601	Item was damaged during

Please note the following additional information:

Please do not sent any **non-prepaid** consignments to our address. We strictly cannot accept such consignments.

Thank you for your cooperation.

Kind regards,  
2G Energy Ltd.